

Global Reference Data Program Office

BUSINESS NEED

- The Global Reference Data Program Office had a need to leverage Clarity as a Program/Project Management tool.
- There was need to identify Key projects across the Reference Data Groups.
- There were no identified milestones in Clarity.
- The end users had very basic knowledge of the tool and it's proper use
- There were no set control reports
- Current status reports were not standardized and needed to be modified on an ongoing basis

enableIT SOLUTION

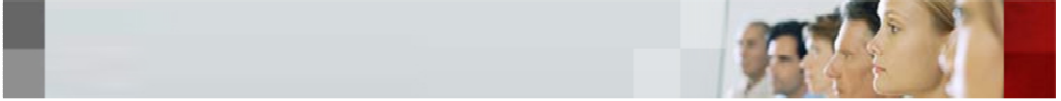
- enableIT used standard SDLC and Agile methodologies for existing and newly identified project milestones.
- Identified all key stakeholders and milestones through the use of surveys and one-on-one meetings
- Created customized templates for mass upload into Clarity.
- Identified key control points and report structures.
- Onboarded both Technology and Operations team onto the Clarity tool for group reporting.
- Developed a group specific user manual and training material.
- Facilitated training sessions for all groups and end users.
- enableIT facilitated Program Working Group sessions leveraging Clarity and new reports.
- Worked with Program Office Lead to deliver Steering Committee reports for the Global Reference Data Initiative.
- Developed Project status substantiation criteria.
- Acted as liaison between the Reference Data Program Office and Global PMO and PCO offices.
- Acted as the Reference Data Program Office representative at the Program Control Office Working Group Committee.

VALUE OF INVESTMENT TO CUSTOMER

- Post implementation reporting became standardized.
- Program/Project updating time was reduced
- Scalability of the solution ensured that end users i.e. Program/Project Managers and CBTs were able to grow their portfolios within the product
- There was substantial freeing up of resource time to work on strategic goals versus project reporting
- Meetings became more streamlined and focused on key items.
- Reporting to senior management became consistent across the Reference Data Groups.
- Reporting to the SRP PMO became a much less complicated process as it was able to pull the update data straight from the Clarity tool.

TECHNICAL DOMAIN





CA Clarity, Business Objects, MS Projects

BUSINESS DOMAIN

Program/Project Management, Reference Data

